



VISION AND STRATEGY

Our mission, vision, values and strategic priorities 2016-2019



We are a not-for-profit community owned organisation that supports people facing mental health challenges and social disadvantage to experience hope, empowerment and recovery, by providing leading recovery-oriented psycho-social services.



OUR GLOBAL FAMILY

We are proud to be part of an international family operating in more than 30 countries around the world. The Richmond Fellowship movement was first established in Richmond, England in 1959 to provide community rehabilitation and support for people with mental illness. Richmond Fellowship Queensland (RFQ) was incorporated in 1974 and is also known as Recovered Futures.

We are active members of Richmond Fellowship Australia and the Richmond Fellowship Asia Pacific Forum. Today, we combine the traditional values that brought this movement together with our own progressive thinking, advanced research and best practice service delivery.



OUR VISION

A future recovered for people facing mental health challenges and social disadvantage

We envision:

A world that fully supports people in recovery.

A culture that celebrates autonomy, courage and choice.

A future that inspires hope, self belief and the achievement of personal goals.

OUR VALUES

The values that brought this very movement together with our own progressive thinking, advanced research and best practice service delivery.

Empowerment.

We create environments that support and empower people. We empower people to embrace their own goals, responsibilities and choices.

Trust.

Our relationships are authentic. They are built on trust and earned through respect, reliability, flexibility and humility. We trust, respect and support each and every person's life choices.

Compassion.

We are compassionate people. We create safe, caring and inclusive environments that foster active participation, personal growth and recovery.



Resilience.

We are resilient and resourceful. We help others to find their own strength, purpose and meaning.

Diversity.

We embrace diversity in all its forms. We celebrate the richness of the human spirit, value difference and advocate for the dignity of each human person.

Integrity.

We are honest and accountable. We nurture an ethical culture that guides our relationships and services.

Lifelong learning.

Learning is a continual journey for us. We evolve and adapt through reflective and evidence-based practices and world-leading research. We value new ideas and their contribution to influencing personal and social change.



OUR COMMITMENT

We are committed to:

- learning and growth in a recovery culture
- the expectations and aspirations of people in recovery and their families
- enabling choice and control
- strong working relationships with community groups, service providers, government and academic and research bodies
- excellence through reflective and evidence-based recovery practices
- quality and ethical governance and management practices and standards
- the efficient and effective use of resources

EVERY JOURNEY IS DIFFERENT

We support individual paths to recovery.

Our services respond to each person's needs and aspirations through their own personalised plans. Our programs are varied and designed to respond to the different paths to recovery

We are here to help each and every journey.

Our people offer hope, encouragement and autonomy. We develop authentic relationships and support people and their families in a culture where they can –

- find hope, meaning and achieve personal goals
- build their inner strength and resilience
- find links and pathways to other agencies and resources in the community
- find work, educational opportunities and meaningful leisure pursuits



It's about you.

We tailor our support to the person—their unique personality, needs and aspirations.

We empower people to develop their own personal recovery plan that reflects their vision for recovery, and the goals they wish to pursue with our support.

FUTURE PRIORITIES

2016-2019

- 1** Achieve continued service excellence
recovery supported
- 2** Strengthen our strategic engagement
connections built
- 3** Ensure future sustainability
growth planned
- 4** Influence change in the community
awareness raised



Your journey, your recovery, your future.

“Our community inspires people on their journeys of hope, autonomy and self belief.”

“Our work is informed by the lived experience of people, the practical experience of families and staff, and scientific discourse.”

“Our community connects with government and the wider community in addressing barriers to recovery and enabling a better future for people facing mental health challenges and social disadvantage”

Kingsley Bedwell

CHIEF EXECUTIVE