

## **RFQ STAFF IDENTIFICATION CARDS**

Clients can request to see staff identification which will identify a staff member's full name and have a photograph clearly displayed. The ID card will not be worn by RFQ workers but it will be on their person to present when asked.

## **NEW SUPPORT WORKERS**

RFQ will aim to introduce new workers to clients with someone they already know from RFQ (e.g. supervisor or another worker). Where this is not possible, clients will be contacted by RFQ to advise who will be meeting them.

## OTHER INFORMATION

Copies of information about rights and responsibilities, feedback, privacy and other topics relevant to RFQ clients and families can be accessed from the RFQ website www.rfq.com.au or by phone on 07 3363 2555.

