



Richmond
Fellowship
Queensland

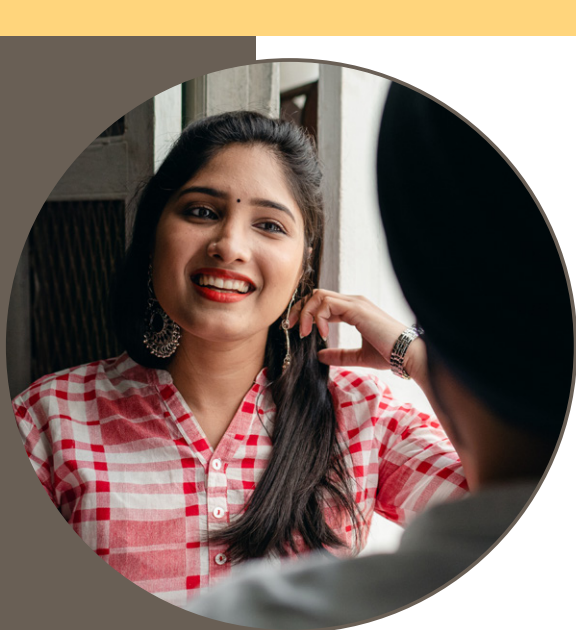
VISION & STRATEGY

Our purpose, vision, values and strategic priorities

2021 - 2024



We acknowledge and pay our respects to the First Nations People who are the original and continuing custodians of this land and waters.



We are a leader in the provision of professional recovery-oriented psychosocial services throughout Queensland, and nationally via telehealth services.

OUR GLOBAL FAMILY

We are part of an international family of Richmond Fellowships, with the foundation programs established in Richmond Surrey England in 1959 by Elly Jansen. Elly was a pioneer in the de-institutionalisation and community mental health movements, taking her empowering vision around the world.

With Elly's support, Brisbane GP Dr Charles Elliott founded Richmond Fellowship Queensland (RFQ), incorporated as a not-for-profit company in 1974.

We are proud to be part of a wider family and as a member of the Richmond Fellowship Asia Pacific Forum, the host of a biennial international conference.

Today, we combine the inspirational vision and values of our founders with progressive thinking, advanced research and evidence-based practice.

OUR VISION

A future recovered for people facing mental health challenges and social disadvantage.



We envision

A world that fully supports people in recovery

A culture that nurtures authentic and empowering relationships

A future that inspires hope, self belief and a meaningful life

OUR VALUES

The values that brought this movement together with progressive thinking, advanced research and service excellence.



Empowerment

We create environments that support and empower people.
We empower people to embrace their own goals, responsibilities and choices.

Trust

Our relationships are authentic. They are built on trust and earned through respect, reliability, flexibility and humility. We trust, respect and support each and every person's recovery choices.

Compassion

We are compassionate people. We create safe, caring and inclusive environments that foster active participation, personal growth and recovery.

Resilience

We are resilient and resourceful. We help others to find their own strength, purpose and meaning.

Diversity

We embrace diversity in all its forms. We celebrate the richness of the human spirit, value difference and advocate for the dignity of each human person.



OUR COMMITMENT

We are committed to:

- a recovery culture responsive to the diverse needs and aspirations of people in recovery and their families
- services that are culturally appropriate for Indigenous peoples
- a culture and ethical framework for our work that is purpose-driven, authentic and professional
- mutually beneficial, healthy and responsible staff relations that contribute to the purpose and work of the organisation
- service excellence through reflective and evidenced-based recovery practices
- quality and ethical governance and management standards and practices
- sustaining an organisational character that is resilient, agile and adaptable
- the efficient and effective use of resources

Integrity

We are honest and accountable. We nurture an ethical culture that guides our relationships and services.

Lifelong learning

Learning is a continual journey for us. We evolve and adapt through reflective and evidence-based practices and world-leading research. We value new ideas and their contribution to influencing personal and social change.



RECOGNISING THE UNIQUENESS OF EACH PERSON

It's about you.

We tailor our support to the person—their unique personality, needs and aspirations.

We empower people to develop their personal recovery plan that reflects their vision for recovery, and the goals they wish to pursue with our support.

Our people offer hope, encouragement and self belief. We develop authentic relationships and support people and their families in a culture where they can:

- find hope, meaning and achieve personal goals
- build their inner strength and resilience
- find links and pathways to other agencies and resources in the community
- find work, educational opportunities and meaningful leisure pursuits



OUR STRATEGY

1

Deliver service excellence

recovery supported

2

Build our strategic engagement

connections strengthened

3

Ensure future sustainability

growth managed

4

Influence change in the community

awareness raised

"Our work is informed by the lived experience of people, the practical experience of families and staff, and scientific discourse."

"We build relationships with the community and government to support and address barriers to people's recovery, enabling a better future for people facing mental health challenges and social disadvantage."

Kingsley Bedwell

CHIEF EXECUTIVE

